



**NATIONAL FORENSIC SCIENCE SERVICE
CUSTOMER COMPLAINT FORM**

Use this Complaint Form to submit a formal complaint to the National Forensic Science Service (NFSS). Email completed forms to info@forensics.gov.bz.

The NFSS was established by the National Forensic Science Service Act, Chapter 39:02 of the Laws of Belize (Revised Edition 2020). The Forensic Laboratory became amalgamated with Scenes of Crime and the Medical Examiner's Office as a single public sector department in 2013. You may use this form to submit a complaint related to any of the NFSS's operations or services provided. Please provide as much information as possible in the spaces provided below.

Note that complaints pertaining to fraud, waste, abuse, mismanagement and corruption in government operations should be reported to the Office of the Ombudsman.

Complainant Information:

First Name: _____

Last Name: _____

Agency (if applicable): _____

Telephone Number: _____

Email Address: _____

Date & Time: _____

Complaint Information (please check all that apply):

Scenes of Crime _____ Forensic Laboratory _____ Medical Examiner Office _____

Forensic Case Number (if applicable): _____

Description of Complaint:

What resolution do you seek in submitting your complaint?:

Form Completed By (Name): _____

For Official Use Only:
Complaint Received By (Name and Signature): _____
Date & Time Received: _____
Complaint submitted via (check one): Email _____ Phone _____ In person _____
Actions taken/Follow-up required: _____
Resolution (if applicable): _____ _____ _____